



The Brenton aftermarket program, STRAP offers Service, Training, Retrofits, Audits, and Parts. When integrated together, these items keep your machinery operating at top efficiency.



Brenton now accepts Visa, MasterCard and American Express Corporate Cards for parts orders and retrofits

## WORLD-CLASS AFTERMARKET & SERVICE SUPPORT

If your Brenton-built machine outlives the product it was designed for, don't worry. We have the "know how" and experience to update and improve your machine. We are here for you! Brenton can retrofit any style or brand of machinery. Our experienced retrofit staff can quickly provide a quote for updating or improving your case packer, cartoner, lane divider, product infeed, robotic end-of-arm tool or palletizer. Don't own a Brenton? That's okay! We service all machines. Over 15 years of retrofit experience!

For additional product literature visit our website or call.

[BrentonEngineering.com](http://BrentonEngineering.com)

800-535-2730

### Preventative Maintenance

<b>Service Plus Contracts</b>	Brenton is committed to the customer long after the sale. As a part of our after-sales support, we encourage customers to take advantage of our Service Plus Contracts.
<b>Benefits</b>	<ul style="list-style-type: none"> <li>• Reduce unscheduled shutdowns</li> <li>• Maintain machine at peak efficiency</li> <li>• Receive discounts on maintenance visits, informal training and parts</li> </ul>
<b>Deliverables</b>	<ul style="list-style-type: none"> <li>• Customized plans to meet your specific needs</li> <li>• Preventative maintenance inspection or additional hands-on training</li> <li>• 5% discount on all parts ordered resulting from a Service Plus visit</li> </ul>
<b>Contact</b>	Bob 320.852.8304 bob.negen@becmail.com

### Training

<b>Formal Training Programs</b>	<ul style="list-style-type: none"> <li>• Operating Training: Hands-on and/or classroom, including manuals and handouts for daily operation</li> <li>• Mechanical Maintenance: General maintenance, location and function of devices, lubrication and adjustments to increase efficiency</li> <li>• Electrical Maintenance: Troubleshooting, adjusting and maintaining electrical function</li> </ul>	
<b>Options</b>	<ul style="list-style-type: none"> <li>• Changeovers</li> <li>• Maintenance</li> <li>• Daily Operation</li> <li>• Safety</li> <li>• Troubleshooting</li> </ul>	<b>Learning Style</b> <ul style="list-style-type: none"> <li>• Hands-on</li> <li>• At-the-Machine</li> <li>• Classroom</li> <li>• Purpose</li> <li>• Train</li> <li>• Retrain</li> </ul>
<b>Deliverables</b>	<ul style="list-style-type: none"> <li>• Customized plans to meet your specific needs</li> <li>• 1, 2 or 3 eight-hour day plans available</li> <li>• A Service Plus visit for either preventative maintenance inspection or additional hands-on training</li> <li>• 5% discount on all parts ordered as a result of a Service Plus visit</li> </ul>	
<b>Contact</b>	Brian 320.852.8301 brian.diede@becmail.com	

### Technical Assistance

Brenton technicians are available 24 hours a day.  
Contact our service department to troubleshoot at 320.852.7705



#### What does ProCustomer mean for YOU?

Exceptional, consistent customer service focused on your needs, your challenges.

We pledge to provide reactive, interactive, and proactive service that meets or exceeds 13 critical attributes.

We are committed to helping you achieve peak packaging performance today and tomorrow.

### Retrofits

<b>Upgrading Equipment</b>	<ul style="list-style-type: none"> <li>• Add a new style infeed</li> <li>• Increase speed</li> <li>• Accommodate new case styles</li> <li>• Add a new product</li> </ul>
<b>Contact</b>	Scott 320.852.8303 scott.teaser@becmail.com

### Cartoners

We have certified service technicians to respond to all of your cartoning requirements. Technicians are prepared to travel at your request. Contact our plant in Alexandria, MN or use our 24-7 Service Network. We staff a full-time parts department for your purchased components and a dedicated machine shop to meet your replacement part needs quickly and efficiently.

Supported lines include New Jersey Machine, Ouellette, and Roberts. For service on these machines call 320.852.7705.

### Replacement Parts

<b>Genuine OEM Replacements</b>	Brenton stocks a wide selection of replacement parts. Knowledgeable personnel will help you select the correct parts. Non-stocked parts can be expedited to meet your needs. Should an emergency arise, fabricated parts can ship the same day.
<b>Contact</b>	
<b>Brenton parts</b>	Mark 320.852.8236 Fax – 320.852.7621 mark.bruzik@becmail.com
<b>Currie by Brenton parts</b>	Dan 320.852.8302 Fax – 320.852.7621 dan.knoll@becmail.com

**Brenton**<sup>TM</sup>  
CENTER OF ENGINEERING & MANUFACTURING EXCELLENCE

[www.BrentonEngineering.com](http://www.BrentonEngineering.com)

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